



Communications Rates

VINTON MUNICIPAL COMMUNICATIONS UTILITY

ADOPTED AUGUST 13, 2019

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This policy is established by the Board of Trustees of Vinton Municipal Communications Utility (“VMCU”), and designed to promote consistency, equity and quality service to all customers. It does not intentionally conflict with any applicable law, regulation or ordinance imposed by other authorities, such as the Federal Communications Commission, Iowa Utilities Board or City of Vinton.

1 INTERNET SERVICE

1.1 RESIDENTIAL SERVICE

Service	Included	Rate
Internet 100	Up to 100 Mbps download and 100 Mbps upload	\$69.99/mo
Internet 250	Up to 250 Mbps download and 250 Mbps upload	\$89.99/mo
Internet GIG	Up to 1,000 Mbps download and 1,000 Mbps upload	\$119.99/mo
Whole Home WiFi	Includes managed WiFi gateway with remote support and customer app	\$9.99.mo
WiFi mesh extender	Per additional mesh extender per month	\$4.99/mo
Additional DHCP addresses	Each, up to 15 per account	\$4.99/mo
Static IPv4	Each	\$10.00/mo
Battery back-up	Included with phone. For non-phone customers, provides up to 8-hours of backup power to ONT to allow internet usage during power outage.	\$4.00/mo

1.2 COMMERCIAL SERVICE

Service	Included	Rate
Office 100	Up to 100 Mbps download and 100 Mbps upload	\$79.99/mo
Office 250	Up to 250 Mbps download and 250 Mbps upload	\$109.99/mo
Office GIG	Up to 1,000 Mbps download and 1,000 Mbps upload	\$199.99/mo
Additional DHCP addresses	Each, up to 15 per account	\$4.99/mo
Static IPv4	Each	\$10.00/mo

1.3 SPECIALIZED SERVICES

Service	Included	Rate
VLAN Point to Point – 10 Mb		\$200.00/mo
VLAN Point to Point – 25 Mb		\$250.00/mo
VLAN Point to Point – 50 Mb		\$350.00/mo
VLAN Point to Point – 100 Mb		\$450.00/mo
VLAN Point to Point – 1 GB		\$750.00/mo

Other specialized rates are available on a negotiated rate subject to approval of the VMCU Board of Trustees.

2 TV SERVICE

2.1 RESIDENTIAL CHANNEL PACKAGES

Service	Included	Rate
Basic TV	Local TV channels and 1 IP set-top box.	\$44.99/mo
Expanded TV	Local TV channels, Enhanced TV channels, and 1 IP set-top box.	\$85.99/mo
Family Plus	Local TV channels, Enhanced TV channels, Family Plus channels, and 1 IP set-top box.	\$95.99/mo
Sports Plus	Local TV channels, Enhanced TV channels, Sports Plus channels, and 1 IP set-top box.	\$95.99/mo
Total TV	Local TV channels, Enhanced TV channels, Family Plus channels, Sports Plus channels, and 1 IP set-top box.	\$105.99/mo

2.2 COMMERCIAL CHANNEL PACKAGES

RESERVED

2.3 PREMIUM CHANNELS

Service	Included	Rate
HBO		\$15.99/mo
Cinemax		\$11.99/mo
STARZ!Encore		\$11.99/mo
Showtime Unlimited		\$14.99/mo
NFL Red Zone	Seasonal subscription, August 1-July 31. Billed one-time at the time of subscription.	\$59.99 per year

2.4 TIME-SHIFT SERVICES

Service	Included	Rate
Whole-Home DVR	Pause, record and play back on multiple TV's simultaneously. Includes up to 100 hours of recording storage & remote scheduling.	\$11.99/mo
DVR Plus	Pause, record and play back on multiple TV's simultaneously. Includes up to 200 hours of recording storage & remote scheduling.	\$17.99/mo
Restart/Catch Up TV	Included in Whole-Home DVR or DVR Plus, or available as a stand-alone service.	\$4.99/mo

2.5 TV EQUIPMENT AND MISCELLANEOUS CHARGES

Service	Included	Rate
IP Set-Top Box	Per IP set-top box (1 included free with any TV package)	\$4.99/mo

HDMI Cable	5ft	\$5.00/mo
	15ft	\$10.00/mo
Franchise Fee	Assessed by City of Vinton on all TV services	5%

Applicable state and local taxes will be applied.

3 TELEPHONE SERVICE

3.1 RESIDENTIAL SERVICE

Service	Included	Rate
Home Local	Unlimited local calling. Unlimited calling features. Long distance billed as used.	\$19.99/mo Per line
Home Total	Unlimited local and long distance calling to contiguous United States. Unlimited calling features.	\$24.99/mo Per line
Long Distance	Per minute for Home Local customers	\$0.07

3.2 COMMERCIAL SERVICE

Service	Included	Rate
Office Local	Unlimited local calling. Unlimited calling features. Long distance billed as used.	\$29.99/mo Per line
Office Total	Unlimited local and long distance calling to contiguous United States. Unlimited calling features.	\$39.99/mo Per line
Long Distance	Per minute for Office Local customers	\$0.07

3.3 TELEPHONE MISCELLANEOUS CHARGES

Service	Included	Rate
E911		\$1.00/mo
USF	@ current regulatory rate	
Toll-Free Number	Per month/line plus toll usage	\$5.00/mo
	Per minute for calls initiated in contiguous United States	\$0.05
	Per minute for international calls	\$0.30
Unpublished telephone number	Initial setup charge + Per month	\$10.00 \$3.00/mo
Additional white pages listing	One included with commercial telephone service	\$5.00/mo
Directory assistance	Per call	\$1.25 per call

Applicable state and local taxes will be applied.

3.4 AVAILABLE CALLING FEATURES

The following features are available for both residential and commercial telephone service.

- Anonymous Call Rejection
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable
- Call Screening (Selective Call Rejection)
- Call Transfer
- Call Waiting
- Call Waiting ID
- Caller ID Name & Number
- Collect Call Block
- Continuous Redial
- Call Hunting
- Dual Ring
- Last Call Return/Callback
- Long Distance Alert
- Priority Call
- Remote Access Call Forward Variable
- Selective Call Forward
- Three-Way Calling
- Toll Blocking
- Voice Mail

4 SEASONAL RATES

Residential services only. Minimum one month. Applicable for up to 5 months in a calendar year. Customer is responsible for notifying VMCU when placing services on seasonal status and resuming normal services when they return.

Service	Included	Rate
Internet	10Mbps x 10Mbps	\$10.00/mo
Cable TV	Basic TV only	\$10.00/mo
Telephone	Local calling only	\$10.00/mo

Applicable state and local taxes will be applied.

5 MISCELLANEOUS NON-RECURRING FEES AND OTHER CHARGES

Any fee may be waived as part of a promotional activity or upon discretion of VMCU staff.

Service	Included	Rate
Standard service installation	Installation of telecommunications services at a premise where a fiber optic service line has already been installed.	\$50.00
Service line installation (Network Facilities Charge)	Installation of a fiber optic service line at a premise that does not have a fiber optic service line.	\$250.00
Reconnection (customer requested)		\$30.00
Reconnection (non-pay)		\$25.00
Late Payment Charge	1.5% on the unpaid balance after 25 days from bill date.	

Applicable state and local taxes will be applied.

6 UNRETURNED/LOST/DAMAGED EQUIPMENT

Item Description	Included	Rate
IPTV remote		\$10.00
IPTV set-top box		\$200.00
MoCA adapter		\$60.00
Calix ONT	Includes residential gateways	\$350.00
ONT power supply		\$15.00
Wireless mesh extender		\$100.00
Battery back-up		\$100.00

Applicable state and local taxes will be applied.